

# Santa Fe Athletic Department

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Matthew Bentley  
Athletic Director / Head Football Coach

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September 3, 2020

Dear Santa Fe Families and Community,

With the current regulations and guidelines set forth by the Texas Education Agency and the University Interscholastic League, the Santa Fe Athletic Department is making adjustments to our ticket sales protocol. **All athletic event tickets will be purchased online as a pre-sale to limit hand to hand contact with cash at the gate. Season tickets will not be available this year due to limited seating capacity.** Santa Fe ISD will be following protocols outlined by the TEA and UIL. Based on guidelines, capacity for seating will be reduced at each athletic venue. Game passes (THSCA, District Passes, Faculty Passes, Gold Cards, etc.) will not be accepted at any athletic event hosted at Santa Fe ISD. Visitors can purchase tickets on the SFISD Website or at the gate using their phone until the event is sold out. Tickets will be available for purchase until our maximum capacity is reached. Please see the ticket sales protocol below for fall season sports. We are still working out a few kinks at this time, and ticket purchases will take place on the Santa Fe ISD Athletic website.

## **Ticket Sales Protocol (Football)**

- Tickets will go on sale 6 days in advance of the date of the game. (Ex. for Friday games, the tickets will be available for purchase on the Saturday beforehand).
- Due to capacity restraints and adhering social distancing, tickets will be available for purchase by participating member's (football, band, drill, cheer, and trainers) family first, followed by the general public.
- Participants will be given a code for their family to purchase tickets (4 ticket limit) beginning 6 days in advance (the window to purchase tickets for these individuals will last for 3 days, Ex. Saturday – Monday).
- Beginning 3 days before the event, the tickets will open up to the general public and once the event is sold out.
- Walk up purchases will be available at athletic events held in Santa Fe ISD if the event is not sold out. Spectators will need to use their phone, scan a QR code, and purchase the tickets online.
- **Friday night home games will be live streamed via Texan Live.**

### **Example Football (Varsity Football Game Friday October 2<sup>nd</sup>)**

- Tickets go on sale September 26<sup>th</sup> for participant's family members, and will remain open for purchase through September 28<sup>th</sup>.
- Beginning September 29<sup>th</sup>, general admission tickets will be available for purchase to the public until the event is sold out.
- Ticket holders will need to present the ticket (printed off or pulled up on the phone) and provide to the ticket taker at the gate when entering the facility.

### **Ticket Sales Protocol (Volleyball)**

- Tickets will go on sale 5 days in advance of the date of the match. (Ex. For Friday games, the tickets will be available for purchase on the Sunday beforehand).
- Due to capacity restraints and adhering social distancing, tickets will be available for purchase by participating member's family first, followed by the general public.
- Participants will be given a code for their family to purchase tickets (4 ticket limit) beginning 5 days in advance (the window to purchase tickets for these individuals will last for 3 days, Ex. Sunday – Tuesday).
- Beginning 2 days before the event, the tickets will open up to the general public and will remain open until the event is sold out.
- Walk up purchases will be available at athletic events held in Santa Fe ISD if the event is not sold out. Spectators will need to use their phone, scan a QR code, and purchase the tickets online.

### **Example Volleyball (Home Volleyball Game vs Baytown Lee September 22<sup>nd</sup>)**

- Tickets will go on sale September Thursday September 17<sup>th</sup> for participant's family members, and will remain open for purchase through September 19<sup>th</sup>.
- Beginning September 20<sup>th</sup>, general admission tickets will be available for purchase to the public until the event is sold out.
- Ticket holders will need to present the ticket (printed off or pulled up on the phone) and provide to the ticket taker at the gate when entering the facility.

### **Junior High Athletic Events**

- Tickets for Junior High athletic events will go on sale 5 days in advance of the date of the event. (Ex. For Tuesday games, the tickets will be available for purchase on the Thursday before hand).
- Due to capacity restraints and adhering social distancing, tickets will be available for purchase by participating member's family first, followed by the general public.

- Participants will be given a code for their family to purchase tickets (2 ticket limit) beginning 5 days in advance (the window to purchase tickets for these individuals will last for 3 days, Ex. Thursday – Saturday).
- Beginning 2 days before the event, the tickets will open up to the general public and remain open until the event is sold out.
- Walk up purchases will be available at athletic events held in Santa Fe ISD if the event is not sold out. Spectators will need to use their phone, scan a QR code, and purchase the tickets online.

### **Visiting Team Ticket Sales Protocol (Excludes Varsity Football)**

- Guidelines for the UIL will be followed for the visiting team – The visiting fans will receive half of the overall seating allowed. Visiting fans will be allowed to purchase tickets once the tickets go on sale to the general public. Visitors can purchase tickets through our website or at the gate using a QR code until the event is sold out (the visiting team reaches its maximum capacity).

### **COVID-19 Risk Mitigation Guidelines**

Face Coverings- Executive Order GA-29

[Executive Order GA-29](#), regarding face coverings, applies to all UIL activities effective July 3, 2020. This includes the 2020-2021 school year. As the public health situation changes, and/or if subsequent Executive Orders are issued by Governor Greg Abbott, these guidelines may be further modified.

1. For the purposes of this document, face coverings include non-medical grade disposable face masks, cloth face coverings (over the nose and mouth), or full-face shields to protect eyes, nose, and mouth.
2. All employees, parents, visitors and students ten years of age or older must wear face coverings or face shields upon entry to an area where UIL activities are being conducted and when not actively practicing or playing in the contest, unless an exception listed below applies.
3. The face coverings requirements do not apply to a school in a county that meets the requirements of paragraph 11 of [Executive Order GA-29](#), unless the local school system chooses to implement these requirements locally. Even in these circumstances, the wearing of face coverings or face shields is strongly encouraged.

Exceptions to the wearing of face coverings or face shields include:

- Any person with a medical condition or disability that prevents wearing a face covering;
- While a person is consuming food or drink;
- While the person is in a swimming pool, lake, or similar body of water.
- When a congregating group of persons maintains at least 6 feet of social distancing; or
- Any other reason or circumstance indicated under [Executive Order GA-29](#).

### **Spectators, Audiences, and Fans**

1. Spectators, audiences, fans and media are required to wear face coverings as described in **Executive Order GA-29**.
2. Groups should maintain at least six feet of distance from other groups at all times, including the process of admission and seating. A group is defined as no more than 10 people including the members of the household and those persons who traveled together to the facility.
3. Seating will only be allowed on every other row but will be on a first-come, first-serve basis.

The SFISD Athletic Department and SFISD thanks you for your patience and understanding during this time. We are looking forward to beginning the 2020-2021 athletic seasons.

Sincerely,

A handwritten signature in black ink, appearing to be 'Matthew Bentley', written in a cursive style.

Matthew Bentley  
Athletic Director / Head Football Coach