

# SANTA FE ISD TECHNOLOGY SERVICES

TOOLS FOR SANTA FE ISD STAFF & STUDENTS



## GETTING STARTED

### LOG-IN WITH SFISD NETWORK CREDENTIALS

**USERNAME: LLLLLFFF000@K12.SFISD.ORG**  
**L=1ST 5 DIGITS OF LASTNAME**  
**F=1ST 3 DIGITS OF FIRSTNAME**  
**PASSWORD: MMDDYYYY (BIRTHDAY)**

\*\*some users may have a different log-in based on duplicate names

### DOUBLE CLICK CHROME ICON

IF THE STUDENT DIRECTORY DOESN'T COME UP, TYPE IN  
[WWW.SFISD.ORG/STUDENTS](http://WWW.SFISD.ORG/STUDENTS)

Students Directory

C

• Canvas Login

## SFISD APPLICATIONS

### CANVAS

*For issues with Canvas please contact [heather.brown@sfisd.org](mailto:heather.brown@sfisd.org)*

Canvas is Santa Fe ISD's learning management system (LMS). All students will log-in to Canvas everyday where their classroom teachers will offer daily instruction, tasks, tools and resources to support each child through virtual learning.



### OFFICE 365 APPS & WEBMAIL

*For issues with Office 365 please contact [techhelpdesk@sfisd.org](mailto:techhelpdesk@sfisd.org)*

Stay connected no matter where you are with the Office 365 for SFISD students. Microsoft offers great resources for educational help and training. Please visit the Technology support page - "How To" documents to access the Microsoft Training page.



### SKYWARD STUDENT ACCESS

*For issues with Skyward please contact [marsha.banda@sfisd.org](mailto:marsha.banda@sfisd.org)*

Teachers will communicate with parents through email, phone conferences, videos, student Canvas pages, virtual conferences through scheduled hours designated by each campus. If you are not receiving any emails or notifications, please contact the student's classroom teacher by visiting the school website.



## DAILY CHECKS



**BATTERY LIFE IS GOOD**



**VOLUME IS UN-MUTED & TESTED**



**HEADPHONES PLUGGED IN (IF NEEDED)**



**DISPLAY BRIGHTNESS IS GOOD**



**NETWORK CONNECTION GOOD**



**SEARCHING FOR CONNECTION**  
WAIT A FEW SECONDS



**PROBLEM WITH CONNECTION**  
CALL TECHNOLOGY



**CONNECTION DISABLED**  
CALL TECHNOLOGY



**AIRPLANE MODE**  
DISABLE AIRPLANE MODE

*E-mail: [techhelpdesk@sfisd.org](mailto:techhelpdesk@sfisd.org)*

*Phone: 409-925-9084*

*[www.sfisd.org/technology](http://www.sfisd.org/technology)*

# SANTA FE ISD TECHNOLOGY SERVICES



TOOLS FOR SANTA FE ISD STAFF & STUDENTS

## DEVICES

It is recommended to use a SFISD issued laptop for virtual learning to ensure all applications run correctly.



## INTERNET BROWSER

Google Chrome is the recommended browser at Santa Fe ISD.



## THINK BEFORE CLICKING

Don't click on unknown or suspicious links. Also be patient while the computer is thinking. Overclicking may slow it down.



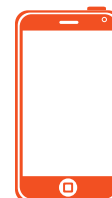
## WIRELESS

Student laptops will connect to the home wi-fi. If you do not currently have wi-fi, laptops will not work.



## DIGITAL CITIZENSHIP

Always communicate responsibly and kindly with one another.



*E-mail: [techhelpdesk@sfisd.org](mailto:techhelpdesk@sfisd.org)  
Phone: 409-925-9084  
[www.sfisd.org/technology](http://www.sfisd.org/technology)*